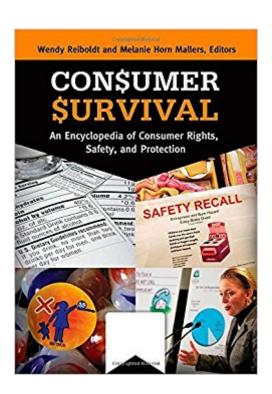


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# Consumer Survival [2 Volumes]: An Encyclopedia Of Consumer Rights, Safety, And Protection





# **Synopsis**

Designed to empower readers to advocate for themselves and others, this wide-ranging encyclopedia reveals a surprising range of resources and options that consumers have at their disposal.  $\hat{\alpha}$  Traces the background, history, and chronology of the consumer movement  $\hat{\alpha}$  Presents A $\hat{\alpha}$  "Z entries on key events and individuals, government agencies, watchdog groups, and products  $\hat{\alpha}$  Provides balanced coverage of controversial topics to encourage critical thinking  $\hat{\alpha}$  Offers readers immediate opportunities to put concepts into practice and improve their quality of life

### **Book Information**

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## **Customer Reviews**

This set serves as a good starting place for those seeking consumer information. Examples of the signed entries include Americans with Disabilities Act, Auto purchasing, Credit reporting agencies, Food labeling, Insurance, Poverty guidelines, and Renters rights. There is also information on historical consumer-focused laws and other public-related information as well as short biographies of those who have influenced or impacted consumer law or civil equality, including Erin Brockovich, Rachel Carson, John F. Kennedy, Martin Luther King Jr., Ralph Nader, and Esther Peterson. Entries conclude with see also references and a selection of additional readings to guide further research. Accompanying the Aâ "Z entries are a contextual essay on the history of the consumer movement and a time line detailing U.S. presidents and the significant consumer policies enacted during their administrations. Volume 2 concludes with a brief appendix of primary sources, a bibliography, and an index. One issue on the layout: there are 38 tables within the entries, but, unfortunately, they are not shown in the table of contents, and they appear with no delineation from

the text of the entries, which is rather jarring. That issue aside, this encyclopedia is recommended for high-school and academic libraries. --Paula Webb

"This well-written, easily understandable set will appeal to a general audience. . . . Highly recommended." - Choice"This two-volume work covers the contextual history, emerging issues, people, laws, and agencies related to consumer rights, safety, and protection. . . . Given the title's scope, its comprehensive index is particularly welcome. . . . This unusual, ambitious reference guides researchers and lay readers alike into the multifaceted world of consumer affairs." - Library Journal"This set serves as a good starting place for those seeking consumer information. . . . [T]his encyclopedia is recommended for high school and academic libraries." - Booklist Online"The contributors use vignettes and case studies throughout to illustrate key points and provide insight into contrasting points of view. This will provide students with the opportunity to use their critical thinking skills. See also references are used throughout to guide readers to related entries. This work will be a useful addition to public and academic libraries." - ARBA"High-school students, undergraduate students and general readers would benefit from this unique resource. It is easy to use and covers all aspects of consumer rights, safety and well-being thoroughly without using field-specific jargon. This resource is well suited to both academic and public libraries and is highly recommended." - Reference Reviews

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